

BICSc Cleaning Professionals Skills Suite (CPSS)

Why Attend?

Unlike the current COPC model, this scheme gives a bit more flexibility. BICSc have taken the most popular skills from its portfolio and made them into a skills suite for today's cleaning industry.

Three mandatory skills underpin all tasks within the scheme. With these skills, the candidate will be able to understand the fundamentals of what makes an operative a professional cleaner.

The CPSS is suitable for anyone involved in the cleaning industry: cleaning operatives, housekeepers, supervisors, managers, team leaders and apprentices.

How Will Your Organisation Benefit?

Any form of training will enhance the company profile. Compliance is a key point and the need to ensure that all operational staff are working within the guideline of HSE. This will reduce cost to the employer and ultimately the client and efficient trained staff can only be a positive move.

It will also ensure that your company stands out from other companies and it is proven that effectively trained staff do stay with companies longer.

Operatives will also feel that they have been invested in and appreciated by the company.

What Is Covered In The Course?

The CPSS was created as an alternative route to the Cleaning Operators Proficiency Certificate (COPC), and it encompasses three Mandatory Units:-

- Chemical Competence**
- Equipment Safe Use and Care**
- Storage of Chemicals and Equipment**

There are another 25 core skills, as well as specialist skills available to suit all environments and their requirements. The Cleaning Professionals Skills Suite can be used to support, or in addition to, the COPC and will allow candidates to learn what is directly relevant to them and the environment that they clean within, to meet the specific needs of each business and industry.

A list of the additional 25 core skills and headline of the specialist skills / specialist environment are listed on the attached pages, there will be expansion upon the specialist aspects as soon as these have been released and assessors become qualified to deliver them.

BICSc Cleaning Professionals Skills Suite (CPSS) Skills Selection Lists

Mandatory Units

Unit No.	Unit Title
MU1	Chemical competence
MU2	Equipment safe use and care
MU3	Storage of equipment and materials

Core Skills

Skill No.	Skills Title
CS1	Mop sweeping
CS2	Single solution mopping
CS3	Suction cleaning
CS4	Spray cleaning/buffing
CS5	Waste container clearance
CS6	Dust, damp wipe, wash, polish application
CS7	Refrigerator
CS8	Microwave ovens
CS9	Toasters
CS10	Kitchen surfaces
CS11	Kitchen sinks
CS12	Body fluids and sharps
CS13	Toilets (including accessible toilets), wash hand basins, urinals and washroom furniture
CS14	Turkish toilet, nile pan, squat toilet
CS15	Baths, showers, bidets and washroom furniture
CS16	Telephones
CS17	Computers
CS18	Lifts
CS19	Stairs/landings/balustrades and handles
CS20	Wall washing
CS21	Racking and shelving
CS22	Food trolleys
CS23	Glass cleaning
CS24	Emptying and cleaning of waste bins
CS25	Two solution mopping

BICSc Cleaning Professionals Skills Suite (CPSS)
Skills Selection Lists (continued)

Specialist Skills

Microfibre

Skill No.	Skills Title
MF1	Dry mop sweeping
MF2	Damp flat mopping
MF3	Damp wiping
MF4	Stairs, landings, balustrades and handrails
MF5	Toilets, wash hand basins, urinals and washroom furniture
MF6	Baths, showers, bidets and washroom furniture
MF7	Wall cleaning
MF8	Cleaning telephones
MF9	Cleaning glass

Hard floors

Skill No.	Skills Title
HF1	Machine scrubbing and drying
HF2	Machine sweeping
HF3	Prepare for and re-apply a semi permanent seal using an abrasive mesh disc
HF4	Scrubbing and drying with scrubber dryer (battery or mains)
HF5	Strip, dry and re-apply emulsion polish
HF6	Vitrification (Using wire wool pad and chemical to achieve shine)
HF7	Stone crystallisation/polishing (using a power/cream)
HF8	Bonnet mopping

Soft Furnishings

Skill No.	Skills Title
SF1	Carpet skimming
SF2	Dry foam shampooing
SF3	Carpet extraction cleaning
SF4	Upholstery cleaning
SF5	Stain removal
SF6	Wet shampooing

BICSc Cleaning Professionals Skills Suite (CPSS) Skills Selection Lists (continued)

Specialist Skills

Accommodation services

Skill No.	Skills Title
AS1	Setting up housekeeping trolley
AS2	Linen care
AS3	Entry and exit procedure
AS4	Bed making
AS5	Setting up tea tray
AS6	Lost property
AS7	Completed accommodation standard

Specialist Environment

Food premises

Skill No.	Skills Title
FP1	Bain marie
FP2	Bratt pans
FP3	Canopies
FP4	Kitchen wash hand basins
FP5	Kitchen sinks
FP6	Combi oven
FP7	Conventional oven
FP8	Conveyor belt
FP9	Deep fat fryer
FP10	Display cabinet
FP11	Dry steam cleaning
FP12	Food mixer
FP13	Food slicer
FP14	Grills
FP15	Hob
FP16	Hot cupboard
FP17	Mechanical vegetable peelers
FP18	Multi-purpose vegetable slicer
FP19	Tilting kettles
FP20	Cold rooms